

WALL-CUSTANCE FUNERAL HOME & CHAPEL PRICE LIST

EFFECTIVE March 19, 2026

Independently Owned and Managed by Scott W. F. Young, Ontario Funeral Director License Class 1
206 Norfolk St., Guelph, ON N1H 4K3
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"I have been extremely fortunate to have been blessed with a wonderful and fulfilling career in the funeral service industry for the past 40 years. It has been my goal, as well as my family and staff to provide the best possible service during a difficult and stressful time for families who have lost a loved one. I also realize the importance of providing these services and merchandise at a reasonable price."

Scott Young Owner/Manager
(Person in charge of day-to-day operations)

DESCRIPTION OF PRODUCT AND SERVICES and A-LA-CARTE PRICING

Reception facilities

Use of facilities for a reception following the ceremony or memorial service, which includes the set up of the facilities, the use of the facilities and amenities and all clean up. Note: If reception facilities are being substituted as a visitation facility, the charge for "facilities for visitation" will apply.

No charge when included in a memorial or funeral service package.

Refundable deposit for cremated remains.

When human remains are to be cremated, a funeral home may charge a \$350 refundable deposit. If the cremated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated remains in common ground.

Removal of pacemaker or implant

The removal of a pacemaker or implant will be carried out by a licensed professional.

No charge

Professional restorative procedures

In some circumstances, additional restorative efforts beyond those captured in the standard embalming procedure are necessary to enhance the appearance of the deceased.

No charge

Live streaming of service

The funeral home can live stream services which take place at the funeral home for those unable to attend in person.

No charge when included in a memorial or funeral service package.

Photo slideshow

Scanning of up to 50 photos to create a slideshow for the service or visitation.

No charge when included in a memorial or funeral service package.

Basic professional fees (requires basic facility charge)

Professional consultation with licensed personnel, which may include but is not to, expert advice on options to meet your needs, including essential services relating to disposition, drafting notices, planning services, advising of death benefits. A basic professional fee is payable whenever we provide services to you.

\$675

Coordinating activities, rites, ceremonies

Coordination of all activities, rites, ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as flowers and death notices.

\$400

Documentation - permits, forms etc.

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate of cremation, documentation necessary to ship the body out of country. Provision of unlimited Proofs of Death issued by Wall-Custance (our proofs of death are usually accepted for most estate settlement purposes, but sometimes a provincial "Death Certificate" will be necessary and is available from the Office of the Registrar General). Wall-Custance notifies CPP/OAS to cancel pensions as well as fill out death benefit and survivor benefit forms.

\$200

Register book and memorial cards.

Register book for guests to sign and unlimited memorial cards.

\$300

Basic preparation of remains (requires facilities for preparation/embalming/shelter)

The preparation of the body for placement into the casket, including bathing, dressing and setting of facial features for identification or viewing without embalming.

\$100

Embalming of remains (This preparation is in addition to the basic preparation of remains.)

Embalming is the process of replacing body fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Embalming is not legally required but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our professional funeral directors will make a recommendation based on the condition of the body and expected service needs.

\$300

Basic facilities

Use of general area, parking lot. Represents the heating, lighting, maintenance, taxes etc.

\$300

Facilities for preparation/embalming/shelter

Facilities used to prepare, embalm and/or shelter the body.

\$100

Staff services for visitation

Staff to coordinate and oversee the visitation (informal gathering) for a period up to 48 hours. (e.g. 1 hour prior to service/one day 2-4 & 7-9 p.m./two days 2-4 & 7-9 p.m.)

\$600

Facilities for visitation (requires staff services for visitation)

Designated facilities used for visitation for a period up to 48 hours. (e.g. 1 hour prior to service/one day 2-4 & 7-9 p.m./two days 2-4 & 7-9 p.m.)

\$600

Staff services for ceremony

Staff to coordinate and oversee the ceremony or memorial service for up to 4 hours.

\$600

Facilities for ceremony (requires staff services for ceremony)

Designated facilities used for the ceremony or memorial service for up to 4 hours.

\$600

Staff for Graveside Service

A charge applies when the funeral home is requested to have staff present for a graveside service. This includes picking up the minister, as well as having the cremated remains or casket present for the graveside service. Staff will be present to direct those who attend. Charge may also apply for spring interments.

\$200

Equipment for visitation/service at a remote location

Deliver, set up and use of equipment necessary for visitation at a location other than the funeral establishment.

\$150

General duty vehicle

For registration, retrieving death certificate from doctor, obtaining documentation, delivering donations, flowers, etc.

\$100

Vehicle to transport remains.

Vehicle used to pick up deceased person from place of death back to funeral home. As well, transporting deceased from funeral home to crematorium in Guelph.

\$255

Funeral Coach/Van

\$300 (fixed charge for first 75 km)

Note: If mileage goes beyond 75 km, a per unit charge of \$2.00 per kilometre may be calculated. This additional fee for mileage can be waived by the funeral home. Note: If a 2-person removal (death in the home) is required, an additional fee may be charged (min \$100). (if more that 2-person removal necessary, charges will be reviewed).

Limousine

\$350

DISBURSEMENTS

Disbursements are items arranged for and possibly paid for on your behalf by us. You are expected to pay for these items at the time the contract is entered into. The following are some items that are often identified as disbursements.

Coroner's Certificate

This is a fee charged by the coroner for issuing a certificate that allows cremation to take place. The fee is set by the Chief Coroner for Ontario.

Municipal Registration

This is a fee charged by the local municipality to register the death. The fee is set by the municipality and may vary.

Cremation Fee

The fee charged by the crematorium for the process of cremation. Over 250 lbs and family witnessing may incur additional costs.

Funeral Home Rush Cremation Fee

The funeral home will charge a fee of \$150 for transport for a rush or expedited processing.

Funeral Home Cremation Witnessing Fee

The funeral home will charge a fee of \$175 for transport and attendance for a cremation witnessing.

Clergy / Church Fees

This is an amount paid to the clergy, cantor, organist, etc. for their services. In some cases, the amount is set by the church, in others it is an amount to be determined by you. It is generally considered an honorarium.

Cemetery Opening and Closing Fees

Paid directly to the cemetery at cost, fees are for the cemetery staff to prepare property for disposition.

Obituary Notices, Flower Arrangements, and Reception Luncheon Catering

Families are welcome to arrange their own caterer or provide the lunch themselves.

\$13 per person for lunch

SERVICES	FUNERAL	MEMORIAL	SIMPLE CREMATION
Basic professional fees	675	675	675
Coordinating rites and ceremonies	400	400	
Documentation - permits, forms etc.	200	200	200
Book and cards	300	300	
Basic preparation of remains	100	100	100
Embalming of remains	300		
Staff services for visitation	600		
Staff services for ceremony	600	600	
Basic facilities	300	300	300
Facilities for preparation, embalming and shelter	100	100	100
Facilities for visitation	600		
Facilities for ceremony	600	600	
General duty vehicle	100	100	100
Vehicle to transport remains	255	255	255
Funeral Coach	300		
ITEMIZED TOTAL	5430	3630	1730

CASKET SELECTION

* All caskets are sized for adult humans, suitable for cremation and made in Canada, unless otherwise noted

Name and Manufacturer	Description	Price
Breton Oak 445L/D Northern	Satin finish, solid oak, wooden handles 80x28x22	\$2995.00
Carleton 33 Northern	Gloss finish, ash veneer, wooden handles 80x29 1/2x20	\$2995.00
Minto 632 Northern	Walnut finish, solid hardwood, wooden handles 81x27x21 1/2	\$2995.00
Glentay Northern	Satin finish, solid ash, wooden handles 82x29 1/2x20 1/2	\$2795.00
Norway 526W Northern	Walnut finish, solid pine, wooden handles 82x29 1/2x20 1/2	\$2595.00
Eden 116 Northern	Clear finish, poplar, wooden bar handles 80x24 1/2x19 3/4	\$1495.00
Cloth Plain 60 Northern	Blue, cloth covered wood, metal handles 80x24 1/2x19 3/4	\$995.00
Cloth Plain 40 Northern	Gray, cloth covered wood, metal handles 79 1/2x25x16 1/2	\$495.00
MJ 1 Elite Eco Fluteboard & Wooden Cremation Container	Wooden container, cardboard top, cloth strap handles 81x24x13 1/2 Mark Jutzi	\$249.00

Rental Casket Selection

The following caskets are available for rent. The caskets have been used before and may be used again.

Name and Manufacturer	Description	Price
Homestead Maple 707 Northern	Red, solid maple, wooden handles, Made in Canada 83x30 1/2x23 1/4	\$1495

(Insert in Rental Caskets Included)

Concrete Vaults for Burial

Name and Manufacturer	Description	Price
Superior Concrete Crypt	Unpainted concrete liner	\$1000
Superior Guardian Vault	Gold painted vault with name plate	\$1200

Cremation Urn Selection

Note: All cremated remains are placed in a sealed plastic container that is suitable for burial or scattering. An urn is not required to be purchased. This is a consumer choice. As well, Wall-Custance will provide generic, plastic scattering vials at no charge.

Name and Manufacturer	Description	Price
Light Brown Aluminum 4170 Eckels	Aluminum 6 ¾ H 12 ½ Dia.	\$295
Fairmont Cherry 3523 Eckels	Solid cherry with satin finish 12 W x 7 D x 6 ¼ H	\$400
Eva Red EVAR Eckels	Lacquered wood 8 5/8 L x 4 W x 9 7/8 H	\$295
Cultured Marble Urns 202 Eckels	Classic style cultured marble 9 ¾ W x 6 ¾ D x 6 ½ H	\$295
Mother of Pearl MOP Eckels	Brass with Mother of Pearl inlay 9 ¼ H 7 Dia.	\$295
Brown Berkeley 5200L Eckels	Brass 10 H 6 ¾ Dia.	\$295
Circle of Life 226 Northern	Wood with engraved inlay 9 H x 6 ½ D x 6 W	\$400
Burgundy/Green Velvet Urn Bag	13.5 x 10 x 6	\$10

PAYMENT, FINANCING & TRUST

We are proud to offer various payment, funding, and financing options to our families.

The purchaser will agree to pay the amount owing within 30 days, after which interest will be calculated and charged in accordance with the terms of payment set out on a contract. Wall-Custance accepts payment by cheque, e-transfer, or cash.

Payment terms: Interest will be charged on any overdue amount at the rate of 1 % per month (equivalent to 12 % per annum) until the date payment is made in full. **Note: Wall-Custance Funeral Home has never required the purchaser to deposit any funds at the time the merchandise and services have been purchased and a contract signed at the time of death. If payment is not received after the 30 days in which the contract was signed, please notify the Wall-Custance Funeral Home. In most cases, with a reasonable explanation, Wall-Custance will waive any interest charges if it is demonstrated by the purchaser that the funeral account will be paid within reasonable time agreed between both parties.**

For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today, and the money will be used to pay for the services and supplies when they are delivered at the time of death.

Trust: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Insurance: You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered, or the contract is cancelled.

More information available upon request.

Taxes: Unless otherwise identified, all applicable taxes (HST of 13%) will be added to the prices indicated.